

FAQ's

Disney:

- ❖ The expiration date of the 2021 Armed Forces Salute tickets is December 17, 2021
- ❖ Disney requires reservations for all of their parks. It is recommended to check out park availability prior purchasing your tickets. You can do this by visiting this website, <https://avail-calendar-wdw.wdprapps.disney.com/?locale=en-us&segments=tickets,resort>
- ❖ It is also recommended that you visit DisneyTravelTradeInfo.com/wdw for important information about park reopening, reservations, limitations on benefits, features, experiences and offerings, new safety measures and other information prior to purchasing your tickets.
- ❖ Once you have purchased your tickets it is encouraged that you immediately visit <https://disneyworld.disney.go.com/plan/my-disney-experience/>, create a profile (if you do not already have a profile), and using the Ticket or confirmation number, link the Ticket to the profile and then make park reservations. We highly recommend that guests make their park reservation as soon as they complete their Ticket purchase, as availability can change until the reservation is finalized.
- ❖ As of January 1, 2021, Park Hopper® & Park Hopper® Plus tickets are available for purchase with limitations. Guests must make a Disney Park Pass reservation for the first park they plan to visit (reservation requirements are subject to change) AND enter that first park prior to visiting another. Additionally, Disney will set specific Park Hopper® hours during which the Park Hopper® options will be available. Park Hopper® hours will start at 2 p.m. each day and end at the park's scheduled close time. Guests will soon be able to check DisneyWorld.com/ParkHours and the My Disney Experience app for the most up-to-date Park Hopper® hours, as they could start earlier at a later date, depending on the day and park.
- ❖ Face coverings and temperature checks are required for admittance into any Disney park.

Universal:

- The new expiration date of the 2020 Universal Military Promotion tickets is December 17, 2021.
- 2021 Military Freedom Pass tickets are available for purchase through December 27, 2021. These tickets provide you unlimited access every day from January 1 – December 31, 2021. If purchasing the 3-Park 2021 Military Freedom Pass, please note that Universal's Volcano Bay will be open from 3/1/21 – 12/31/21.
- Reservations are not required to enter Universal parks, but if the park as reached its capacity you will not be admitted.
- Universal offers the Virtual Line Experience for select attractions (check out their website for a list).
- Face coverings and temperature checks are required for admittance into any Universal park.
- Check out <https://www.universalorlando.com/web/en/us/plan-your-visit/safety-faqs/theme-parks> for all safety measures Universal Orlando has in place.